

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 06 - 19 April 2026, BBC Audience Services (Stage 1) received a total of **2,349** complaints about programmes. **4,847** complaints in total were received at Stage 1.

BBC programmes receiving more than 100² complaints during this period:

Programme	Service	Date of Transmission	Main Issue(s)	Number of Complaints
Sunday with Laura Kuenssberg	BBC One	12/04/26	Offensive to quote US Congressman Randy Fine's claims that Tucker Carlson's views are antisemitic.	262

94% of all complaints dealt with between 06 - 19 April 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 16 findings at Stage 2 between 06 - 19 April 2026. Highlighted text links to published findings⁴. Other recently-published findings can be found here:

<http://www.bbc.co.uk/complaints/comp-reports/ecu/>

¹ Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

² As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom's Broadcasting Code](#).

³ Excluding investigations of online material outside Ofcom's remit.

⁴ These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.

Programme	Service	Date of Transmission	Issue	Outcome	
BBC News (6pm)	BBC One	08/09/2025	Anti-Palestinian bias	Not upheld	
Sunday with Laura Kuennsberg	BBC One	12/10/2025	Anti-Palestinian bias	Not upheld	
Breakfast	BBC One	27/02/2026	Pro-Palestinian bias	Not upheld	
Reform: Ready to Rule?	BBC Two	04/02/2026	Pro-Reform bias	Not upheld	
BBC News (1pm)	BBC One	30/01/2026	Bias against asylum seekers	Not upheld	
News (6pm)	BBC One	09/10/2025	Pro-Hamas bias	Not upheld	
Drivetime	Radio Scotland	03/02/2026	Pro-Labour bias	Not upheld	
Question Time	BBC One	20/11/2025	Inaccuracy about Brexit	Not upheld	
The Martin Lewis Podcast	BBC Sounds & bbc.co.uk		Bias in favour of Limited Powers of Attorney	Not upheld	
Woman's Hour	Radio 4	04/11/2025	Inaccurate reflection of research into boys' attitudes	Not upheld	
Sunday with Laura Kuennsberg	BBC One	09/11/2025	Inaccuracy about renewable energy	Not upheld	
Question Time	BBC One	29/01/2026	Failure to challenge "lie" by panellist	Not upheld	
Sunday with Laura Kuennsberg	BBC One	15/02/2026	Pro-trans bias	Not upheld	
Breakfast	BBC One	04/03/2026	Inaccuracy about oil prices	Not upheld	
Reporting Scotland		23/01/2026	23/01/2026	Anti-SNP bias	Not upheld
Look North	BBC One (East Yorkshire and Lincolnshire)	05/01/2026	Misleading report about Holderness Hunt	Not upheld	

100% of complaints dealt with between 06 - 19 April 2026 received a response within the target time.